

# Your recycling and refuse collection guide



Collections  
change from  
November  
2014

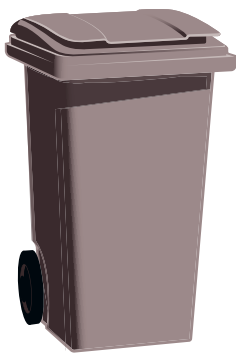


# Your collection service

Herefordshire Council offer a simple alternate week recycling & refuse collection service, your recycling is collected one week and general rubbish the next. This guide is designed to help you use this service correctly and help Herefordshire recycle more, waste less, reduce carbon emissions and save money. We'd like to thank you for your contribution.

**One week**

**General household rubbish**



**The following week**

**Recycling**



## What if my property is not suitable for bins?

If you live in a property that is not suitable for bins because there is no space or access for the collection crews then you can use sacks.

Residents who are unable to use a bin can present up to 4 black sacks on their fortnightly collection day.

We will deliver 104 clear recycling sacks between the beginning of August and the end of October to households that cannot have a recycling bin.

**One week**

**General rubbish (max 4 sacks)**



**The following week**

**Recycling**



# How to use the service

Using the service is easy, but if in doubt please follow the simple steps below:

- **Reduce & reuse** as much as possible to help reduce your general rubbish. Visit [www.letswasteless.com](http://www.letswasteless.com) for lots of ideas
- **Recycle** - Use the green bin or clear sacks service to recycle all you can (see centre pages).
- **Know your collection day.** Check which week is for recycling and which week is for general rubbish by visiting [www.herefordshire.gov.uk](http://www.herefordshire.gov.uk)

**Please remember:**

- bins or sacks must be placed at your collection point\* by 6:30am on the day of collection
- please do not leave any extra waste out next to your bin as it will not be collected
- please make sure your bin lid is completely shut otherwise we will not be able to empty it
- bag your general rubbish to keep your bin clean but put recycling items loose into your green bin

\* Your collection point will normally be the boundary of your property closest to the public highway. If your home cannot be reached by our collection crews, the nearest accessible location for the collection vehicle will be your collection point.

## Need help?

If there is no one in the household physically able to place bins and/sacks at the collection point please contact us to request an assisted collection. If you already receive an assisted collection there is no need to contact us, this service will continue.

### DID YOU KNOW...

- Up to 50% of what is put into black sacks could be recycled using the green recycling bin or recycling sacks, or composted.
- 6% could be reused by donating to charity or recycled at a recycling centre.



# Frequently asked questions

Please visit [www.herefordshire.gov.uk/bincollections](http://www.herefordshire.gov.uk/bincollections) for more information

## Will every property get a wheelie bin for general rubbish?

Yes, a 180 litre bin is allocated as standard unless a property is unsuitable.\*

## Do I have to use black sacks in my general rubbish wheeled bin?

Any bag, sack or carrier can be used to contain the rubbish that you put into your black bin. These do not have to be black.

## Is there anything I should not put into my general rubbish bin?

Please do not put any of the following into your general rubbish bin:

**Your bin can not be emptied if it contains any of these**

- |  |                                   |
|--|-----------------------------------|
| ✗ Hazardous waste or liquids such as paint/oil | ✗ DIY waste such as plaster board |
| ✗ Hot ashes                                    | ✗ Asbestos                        |
| ✗ Garden Waste                                 | ✗ Commercial waste                |
| ✗ Rubble, stone, soil and gravel               | ✗ Bulky waste                     |
| ✗ Recyclable items                             | ✗ Syringes / infectious waste     |

## What do I put my general rubbish out in if my property is unsuitable for a bin?

Please continue to purchase and use your own black sacks. Collections will change to alternate weekly and we will collect up to 4 sacks on each general rubbish collection day. Sacks should not exceed 410 x 760 x 915mm in size and should not exceed 15kg when filled.

## Will the general rubbish wheelie bin be big enough for 2 weeks of general rubbish?

The standard bin can hold the equivalent of 3-4 black sacks. The average Herefordshire household puts out the equivalent of 1.5 black sacks per week. Waste analysis shows that half of what is thrown away in black sacks could be recycled or composted. Please visit [www.letswasteless.com](http://www.letswasteless.com) for lots of ideas on reducing waste.

## Can I get a larger general rubbish wheelie bin or put more than 4 sacks out?

We recognise that there are some circumstances where people will need extra capacity for their waste. If you produce more than two black sacks of rubbish each week AND you meet the criteria below you can apply for a bigger bin.

- Families of 6 or more persons permanently living at the same address
- Households with 1 or more children under 3 years old using disposable nappies
- Medical reasons that cause large amounts of non-hazardous medical waste to be produced

Extra capacity will be provided by swapping the standard 180 litre general bin for a single 240 litre bin. For properties that meet the above criteria but are unsuitable for the larger wheeled bin, up to 6 black sacks will be collected once every 2 weeks.

## Can I get a bigger recycling bin?

We can provide up to a 360 litre bin for recycling items if you continuously have too much recycling on each collection. Alternatively additional items can be taken to a recycling centre (see page 8).

\*Please visit our web site for criteria of unsuitable properties

# Garden cuttings and food waste

## Home composting

We encourage home composting as the best way of treating garden cuttings and some food waste because compost is a natural process that transforms your kitchen and garden waste into a free, valuable and nutrient rich food for your garden.

For more information on home composting and our subsidised composting container offers please visit our web site.



## Garden waste collection

We do not accept garden waste in black sacks or black general rubbish bins but you can take it free of charge to your nearest recycling centre for composting (see back page).

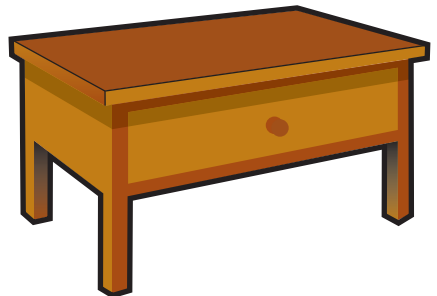
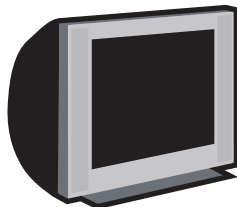
We can collect garden waste but only if you use green garden waste sacks purchased from Herefordshire Council. These are available at Herefordshire Council Customer Service Centres and libraries and post offices at Eardisley and Marden.

Herefordshire Council purchased green sacks should be placed next to your general rubbish bin or with your black sacks on your general rubbish collection day, each fortnight.

## Large item collection

If these are in good condition please consider contacting a reuse organisation or a reuse web site.

We can collect household furniture & electrical items for a small charge. Please contact us to arrange a collection.



# What can I recycle?



## food tins & drink cans

- ✓ food tins
- ✓ drink cans
- ✓ aerosol cans
- ✓ sweet / biscuit tins
- ✓ metal jar lids

- ❗ Please rinse tins and cans
- ❗ Push sharp lids inside tins



## mixed glass bottles & jars

- ✓ glass bottles
- ✓ glass jar

- ❗ Please rinse bottles and jars
- ❗ No lids, corks or caps



## plastic bottles & containers

- ✓ All plastic bottles e.g.
- ✓ drinks bottles
- ✓ milk / juice bottles
- ✓ detergent / fabric conditioner bottles
- ✓ cleaning / bleach bottles
- ✓ toiletry bottles

Plastic containers e.g.

- ✓ yogurt pots
- ✓ margarine / ice cream tubs
- ✓ fruit / vegetable punnets
- ✓ plastic meat / fish trays
- ✓ cream / custard pots
- ✓ cake / pastry trays
- ✓ soup / sauce pots
- ✓ egg boxes

- ❗ Rinse bottles and containers
- ❗ No black plastic
- ❗ No tops, lids, pumps, film, foil etc





- ✓ newspapers / magazines
- ✓ phone directories
- ✓ catalogues / brochures
- ✓ junk mail / leaflets
- ✓ letters
- ✓ greetings cards
- ✓ envelopes

- ❗ Keep paper flat
- ❗ Remove plastic wrappers

**Tip - You can compost your shredded paper at home**



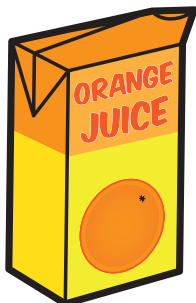
All cartons e.g.

- ✓ milk / juice / smoothie cartons
- ✓ fabric conditioner cartons
- ✓ soup / chopped tomatoes cartons
- ✓ custard cartons

- ❗ Please rinse cartons

**Tip - No need to squash**

**Tip - Plastic spouts can be left on**



- ✓ thin cardboard boxes e.g. cereal boxes, ready meal boxes
- ✓ corrugated / thick
- ✓ cardboard boxes
- ✓ egg boxes
- ✓ kitchen / toilet roll tubes



- ❗ for large pieces please break down into pieces no larger than the height/width of your recycling bin.
- ❗ Remove inner packaging – plastic film & polystyrene to go into general rubbish



## Please remember...

- Only clean & dry recyclable items
- Please place items loose into the bin, no bags or carriers
- Labels can be left on
- No need to squash cans/bottles, plastics or cartons

## No thank you...

- ✗ Carrier bags, plastic film or crisp/sweet wrappers
- ✗ Black plastic
- ✗ Foil
- ✗ Lids, corks or caps
- ✗ Tissues, tissue paper or kitchen towels



# Recycle More

You can recycle more specific household items such as batteries, furniture, electrical items, bicycles and fluorescent tubes /energy saving light bulbs by taking them to a Household Recycling Centre. General rubbish is also acceptable at all of these sites.

Please visit the web site for opening times, a full list of items accepted at each site and restrictions which apply to the use of each site such as for commercial vehicles and vehicles with trailers.

Please remember that charity shops and re-use organisations also accept donations of items including books, cds, clothes, crockery, ornamental items and accessories which will be sold to raise funds for their cause.



For more information on recycling and  
waste minimisation please visit:  
[www.herefordshire.gov.uk/bincollection](http://www.herefordshire.gov.uk/bincollection)

**Statutory Notice** to the occupier dated 1st August 2014

Under Environment Protection Act 1990 Section 46(1). Notice is hereby given that the County of Herefordshire District Council (known as "Herefordshire Council") has elected to introduce a wheeled bin service for the collection of domestic waste refuse. This is required to be placed in the specific bins (where provided by Herefordshire Council) for collection at the times, and other requirements, as stated in this leaflet.

